



SANTA SPECIALS 2024 TERMS & CONDITIONS OF CARRAGE

The 'Small Print'

1. Our terms and conditions and conditions of Carriage may at any time be varied if national conditions or restrictions so require.
2. Children cannot travel without the appropriate ratio of Adults to Children.
Minimum ratio of Adults to Children are:
Children Under 9 is 1 Adult to 3 Children.
Children 9+ is 1 Adult to 5 Children.
3. Unfortunately due to Health and Safety restrictions we are unable to carry children under 12 months of age.
4. All Children must be able to sit on the seat as they cannot be carried in arms and have a ticket.
5. Adult and Child's Fares are the same. This includes:
Child's tickets: a ride on the train and a present from Santa
Adult's tickets: a ride on the train, a mince pie and a complimentary drink.
6. Tickets are not refundable. However if trains are cancelled due to bad weather, please check the email address used for your booking, the bookings website (www.mizens-bookings.org.uk) and the social media of the society for any special arrangements.
7. The booking is for trains scheduled to depart during the allocated time slot.
8. Please ensure that you arrive during the first 15 minutes of your time slot
9. Take your e-voucher either on phone or other device or printed to the entrance to the platform for scanning, you will also receive a E-voucher for each adult for refreshments nearer the date.
10. Make your way straight to the train loading area.
11. All trains will follow the 'suburban' route.
12. Only those travelling on trains will be able to see Santa.
13. Motive power will be at the discretion of the Society and Steam locos are not guaranteed on any running day and passenger will travel on the first available train.
14. Due to the number of visitors on Santa Special days we are unable to accommodate Birthday parties etc.
15. ONLY food and drink included with the adult tickets OR purchased in the tea room can be eaten in the building due to the number of visitors on site and general space restrictions.

**THESE CONDITIONS ARE SUBJECT TO CHANGE IN-LINE WITH ANY GUIDELINES ISSUED FROM TIME TO TIME
AND A COPY WILL ACCOMPANY YOUR E-VOUCHER DURING THE WEEK PRECEDDING YOUR VISIT**

Issued by
Mizens Railway Events Team
On behalf of the Management Committee
Of Woking Miniature Railway Society Limited.